

Attention Department of Defense Beneficiaries in the San Diego Area

Prescription refills provided by the Navy Medical Center San Diego Network may be ordered by phone or online for clinic pick up in 4 business days.

SECURE TRICARE ONLINE REFILL SERVICE IS NOW ACTIVE, ALL USERS WILL NEED A DOD LOGIN SETUP TO REQUEST REFILLS

Ask a Pharmacy Representative or visit us online for more information at: <http://www.med.navy.mil/sites/nmcscd/pages/patients/rx-refill.aspx>

Prior to requesting an online or telephone refill:

- ✓ Have the prescription number(s) ready
- ✓ Check to see if there are refills remaining

They are located on your medication or ask a pharmacy representative for a current prescription list at your next visit to one of our pharmacies.



If calling by phone please follow the instruction below:

Dial (619) 532-8400

✓ **Press 1 to begin the refill process.**

✓ **Select your desired NMCS D Branch Clinic pick up location by pressing:**

1. Naval Training Center (NTC) Pharmacy
2. 32nd Street Navy Exchange (NEX) Pharmacy
3. Eastlake Pharmacy
4. North Island Pharmacy
7. Miramar Exchange Pharmacy
8. El Centro Pharmacy

✓ **Press 1 to confirm your NMCS D Branch Clinic pick up pharmacy.**

✓ **Enter the last 4 digits of the sponsor's SSN followed by the # sign.**

✓ **Enter only the numeric portion of the prescription number followed by the # sign.**

✓ **Press 1 to refill this prescription.**

*Note: Prescriptions **eligible** for TRICARE Home Delivery by Express Scripts (**co-pays may apply**) will have an additional prompt to either choose mail delivery or confirm pick up at the desired pharmacy location. **If Home Delivery is selected**, all future refills will be processed by Express Scripts. **Refer to the Express Scripts refill number on the medication label for future refills.***

✓ **Press 2 to confirm pick up at the desired NMCS D Branch Clinic location.**

- Listen for the date and time the refill will be ready

✓ **Enter additional refill numbers when prompted, otherwise you may hang up.**

Smith, J. A.
Lisinopril 10mg Tablets
Take one tablet by mouth daily
QTY: 90 DS: 90 NDC: 12345678900
Refills Left: 3 of 3
Refill: (619)532-8400 RxH6195328596

Please contact your healthcare provider for a new prescription when no refills are available.